

HF Insider

The Latest News and Resources for
Honeywell Hydrofluoric Acid Customers



Welcome to the 2017 Spring edition of the HF Insider, Honeywell's newsletter dedicated to hydrofluoric acid (HF). We are committed to keeping our customers, employees, and our communities well informed. As the leader in HF production, our technical and account team members are dedicated to providing superior service to you.

In this **HF Insider** edition, we cover important topics including a reminder to register for the upcoming HF Roundtable being held June 19-22, 2017. We'll introduce you to our new technical service team member Eric Johnson, share some exciting news about our growing HF trailer fleet, and recognize the essential support we receive from the Ascension Parish Sheriff's office for HazMat training. We also highlight the benefits of the HF order web portal and share a reminder of the remaining dates for 2017 HF training.

If you have ideas for how we can help improve your experience or suggestions for topics you'd like us to discuss in future editions, please let us know.

Thank you and enjoy!

Cheryl Wilkinson

Technical Services Manager, Industrial Product

Don't Miss Out on the HF Roundtable. Excitement is Building!



The 2017 HF Roundtable will be held at the beautiful Biltmore Estate in Asheville, North Carolina from June 19-22, 2017. **Spots are filling up fast so don't wait to register! Registration closes May 19.**

This highly anticipated event brings Honeywell HF customers and experts together every two years to discuss important topics for HF users. We also have a fun activities planned for attendees that are sure to be a big "draw!"

Online registration is open to Honeywell HF customers. **Please send an email to Industrial.Fluorines@Honeywell.com with subject "HF Roundtable" to request an invitation or to submit questions.** Details about presentations and hotel arrangements are available during the registration process.

Topics include: HF industry overview, safety, regulations, medical treatment, industry trends, and more. Don't miss out on this unique opportunity to network and share best practices.

We look forward to seeing you there!

Meet Our New Team Member - Eric Johnson



Role: Technical Services Specialist, HF/BF3, Industrial Fluorines

Education: I have a technical background that was started in the military and further refined while working in various positions within the operations group at multiple industrial gas facilities.

Why are you excited to join Honeywell? I am excited to join Honeywell because of the organization's strong reputation. Not only does the company strive to excel at anticipating and meeting customer's needs, it also ensures that employees have excellent growth and learning opportunities. Honeywell wants its employees to feel engaged while working.

Past experience: I began my career as a field operator and moved through various roles. Prior to joining Honeywell, I was the production coordinator for multiple industrial gas facilities across a wide geographical area.

What are your priorities in this role? I want to support the organizational team as we work to further the services and training opportunities offered to customers.

Dream job if not at Honeywell: One goal that I have is to be a published author, writing a book to help families navigate their way through the adoption process.

Family: Having had the opportunity to help orphaned and needy children, our home is currently filled with 6 wonderful kids; a mixture of biological and adopted children.

Hobbies/Interests: In my leisure time, I enjoy spending time with the family pursuing sports and the great outdoors.

Contact information: Eric Johnson, Tech Services Specialist, Mobile: +1-832-570-5147
Eric.Johnson4@Honeywell.com

We Proudly Announce the Arrival of Twins



We are pleased to share that two new state-of-the-art Anhydrous HF Acid trailers recently arrived at our Geismar, Louisiana facility. These trailers are the latest additions to our expanding fleet, which is already the HF industry's largest. This investment aligns with our goal to reliably and safely deliver product to our customers, wherever and whenever they need it.

We recognize that there are times when unexpected delivery requirements may arise. By further expanding our trailer fleet and supporting it with well-trained Honeywell driver teams, we can be even better equipped to respond to your needs.

Honeywell and Ascension Parish Sheriff's Office HazMat Team – A Shared Commitment to HF Training Excellence



For more than 12 years, the Ascension Parish Sheriff's Office Hazardous Materials (HazMat) Team in Louisiana, has teamed up with Honeywell to provide industry-leading HF emergency response training to Honeywell's customers. The HazMat Team serves as a model for communities throughout the country and has been recognized for its chemical emergency expertise.

Honeywell Geismar Emergency Response Team (ERT) leader James "Chief" LeBlanc, who has worked at Honeywell's Geismar facility for the past 24 years, is a 20-year veteran of the HazMat Team. He said, "It continues to be a pleasure to work hand in hand with the Honeywell Technical Services Group to provide the best training possible for our customers."



Chief LeBlanc, who is also serving as the HazMat Team's chief of operations and CAER chairman of the 33 industrial chemical facilities that surround Ascension Parish, added, "We have been very proud to provide the HazMat Mobile Command Center for the HF training in Louisiana."

Started in 1988, the HazMat Team's goal is to prevent or reduce human injury or death, property damage, product loss, and environmental damage due to a release or potential release of hazardous materials. Operating as a section of the Sheriff's Office, the team

is composed of 30 volunteers from Geismar Louisiana chemical facilities who have been specially trained in responding to emergencies involving hazardous materials. They are voluntarily on 24 hour call to respond to incidents that may occur by highway, pipeline, rail, water, or air.

"Staffing, equipping, training and coordinating this HazMat Team is a major undertaking," said Chief LeBlanc. "Working hand in hand with our fire departments, local governments and the Ascension Parish chemical industry's CAER Committee has enabled us to provide a unique, professionally staffed and equipped team."

View HF Acid Orders Conveniently Through Web Portal

Since introducing the HF Acid Order Web Portal in 2016, many Honeywell HF customers have utilized this tool to conveniently access their order information. If you haven't yet registered to use the web portal, we encourage you to take a few minutes to do so.

This Order Tracking Web Portal is ideally suited for anyone needing to review order details, especially those in purchasing or production roles. The online portal enables you to:

- Create individual log-in credentials to obtain order information 24/7
- Review purchase history
- Utilize the search function to locate orders of interest quickly and conveniently
- View or print associated documents such as order acknowledgments, invoices, and bills of lading
- Correspond with HF Customer Service regarding your order

Also, be sure to register for the Customer Resources section of the website. It offers you the ability to:

- Sign up for live training seminars or view pre-recorded seminars as convenient
- Submit technical or quality inquiries
- Access industry-leading technical resources for the latest HF Acid product expertise
- Search one comprehensive location for HF Acid information

START TODAY!

Follow the steps below to register:

1. [Click here to register for the HF Acid Portal](#)
2. Enter information and check the box “Request access for Order Tracking.” If you would also like access to the Customer Resources area of the site, click the associated box.

The registration form is divided into two columns. The left column contains fields for: First Name*, Last Name*, Company*, City*, Country* (with a dropdown menu showing 'United States'), Email*, Password*, Question 1* (with a dropdown menu), Answer 1*, Question 3* (with a dropdown menu), and Answer 3*. The right column contains fields for: Job Title*, State*, Work Phone*, User ID*, Retype Password*, Question 2* (with a dropdown menu), and Answer 2*. At the bottom right of the form, there are two checkboxes: 'Request access for Customer Resources' and 'Request access for Order Tracking'. The 'Request access for Order Tracking' checkbox is highlighted with a red oval. A red 'REGISTER NOW' button with a right-pointing arrow is located at the bottom right of the form.

3. Check your email inbox for the registration confirmation.

Register Today! 2017 Hydrofluoric Acid Technical Services Schedule

Registration is now available for any of our live courses. Please visit www.hfacid.com, select the Contact Us tab, and fill out the form for the course(s) you wish to take. Here is a list of the remaining sessions being offered in 2017.

LIVE ONLINE TRAINING

Don't miss the opportunity to ask questions and participate in these interactive webinars. They are ideal for personnel new to the HF Acid industry, or as a refresher for more experienced employees.



Aqueous HF General Awareness and First Aid Training

August 24, 2017, 10:00am ET

Anhydrous HF General Awareness and First Aid Training

August 24, 2017, 1:00pm ET



Recommended Medical Treatment of HF Exposures

October 4, 2017, 2:00 pm ET

HANDS-ON EMERGENCY RESPONSE TRAINING

To make response exercises meaningful to all participants, the number of attendees at each session is capped at 25. Participants will be responsible for travel, lodging and meal expenses. Honeywell will assume the cost of the training and sponsor one group dinner. Lunch will be provided during the incident response exercise on the third day.



HF Emergency Response Training, Baton Rouge, La

April 25-27, 2017- Spring Customer HazMat

October 17-19, 2017- Fall Customer HazMat

24/7 PRE-RECORDED ONLINE TRAINING

Access to this section of the website is restricted to current Honeywell HF customers in North America and their employees. Register today for your username and password to use the training materials at your convenience all year long. Register online at: www.hfacid.com.

Receive the Latest HF Acid News from Honeywell

If you know someone who would like to be added to our Honeywell distribution list for future **HF Insider** editions and updates, please encourage them to send an e-mail to industrial.fluorines@honeywell.com. Thanks!